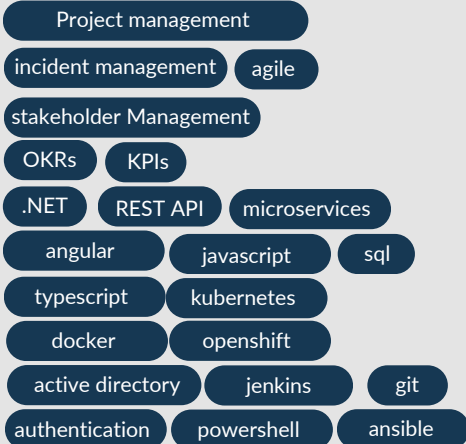


SYED HAMEED K

PRODUCT OWNER



SKILLS



CERTIFICATION

- PMP (12/2023 - Present)
Project Management Professional certified by PMI
- SAFe 6 PO/PM (08/2023 - Present)
Provided by Scaled Agile
- PSPO -1 (04/2022 - Present)
Professional Scrum Product Owner (PSPO)
certified by Scrum



EDUCATION

Bachelor of Engineering - Computer Science
Dr.Ambedkar Institute of Technology
2010 - 2014



CONTACT

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- Bangalore, India



SUMMARY

Product Owner with 3 years of experience in leading Agile teams and 8 years in full-stack software development. Specialized in Identity & Access Management (IAM), API development, and passionate about building scalable, user-centric products , driving business impact through data-driven decision-making by working closely with cross-functional teams. Possesses a strong technical background as full stack developer with expertise in stakeholder management and Agile methodologies.



WORK EXPERIENCE

- Airbus India** Apr 2022 - Present
Product Owner
- Led the development and implementation of self-service IAM solutions, scaling improved security to over **10,000** Airbus users including mobile application.
 - Reduced password reset support incidents by 50% through the implementation of an improved solution and incident management.
- Airbus India** Apr 2020 - Mar 2022
System Engineer
- Proactively addressed 25 technological issues impacting assigned projects, ensuring consistent feature delivery and contributing to a 10% improvement in customer satisfaction scores.
 - Configured and maintained the automated releases for a suite of applications by establishing a robust CI/CD pipeline with Jenkins, GitHub, OpenShift, and Ansible.
- Alten India** Aug 2018 - Mar 2020
Senior Software Engineer
- Developed enterprise-grade full-stack applications using .NET Core, Angular, and SQL Server with microservice architecture and improved system scalability and performance by 35%.
- Senior Software Engineer** Sep 2016 - Aug 2018
Scientific Games India Pvt Ltd
- Proactively identified and resolved code issues during large-scale software deployments, leading to a 15% improvement in processing time
- Software Engineer** Aug 2014 - Sep 2016
Tech Mahindra
- Tested troubleshooting methods, devised best practices and documented resolutions for inclusion in knowledge base for support team use.